# EMMY TIDERINGTON, PhD, MSW, LMSW

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#### RESEARCH & TEACHING INTERESTS

Homeless Services; Supportive Housing; Frontline Service Provision Mental Health & Substance Abuse Recovery in Homeless Populations; Implementation Science; Qualitative & Mixed Methods Psychopathology; Clinical Practice in Mental Health; Social Welfare Policies & Programs

### **ACADEMIC POSITIONS & AFFLIATIONS**

Assistant Professor

School of Social Work

Rutgers, The State University of New Jersey

Associate Faculty
Institute for Health, Health Care Policy, and Aging Research

Rutgers, The State University of New Jersey

Pre-Doctoral Fellow 2013-2015

National Institute of Mental Health

Adjunct Lecturer 2013

New York University

**EDUCATION** 

New York University Doctor of Philosophy in Clinical Social Work 2015

Silver School of Social Work

New York, New York

Dissertation: "The dilemmas of permanency and accountability: A qualitative investigation of

barriers to and facilitators of recovery-oriented practice in supportive housing"

Dissertation Committee: Deborah Padgett (Chair), Mary McKay, and Victoria Stanhope

University of Michigan Master of Social Work with Honors 2004

School of Social Work Ann Arbor, Michigan

Concentration: Interpersonal Practice Specialization: Adult Mental Health

University of Michigan Bachelor of Fine Arts Magna cum Laude 2002

Ann Arbor, Michigan

# LICENSURE & CERTIFICATIONS

Licensed Master Social Worker (LMSW) – (Actively registered through August 2019) New York State Education Department Office of the Professions

Seminar in Field Instruction (SIFI)
Rutgers University, Newark, New Jersey

Certification in the Treatment of Juvenile Sexual Offenders
State of Michigan Department of Juvenile Justice

Certification in Disaster Mental Health Response

New York City Department of Health and Mental Hygiene - Medical Reserve Corps

# **FELLOWSHIPS & AWARDS**

Robert Moore Award for Excellence in Scholarship New York University Silver School of Social Work	2016
Outstanding Doctoral Dissertation of the Year – Honorable Mention Society for Social Work and Research (SSWR)	2016
National Institute of Mental Health (NIMH) Individual Pre-Doctoral Fellowship Ruth L. Kirschstein National Research Service Award (NRSA) NIMH F31MH100772	2013-2015
Global Research Institute Dissertation Fellowship New York University - Florence, Italy	2014
Emerging Practice-Research Scholar Award  Third International Conference on Practice Research Silberman School of Social Work at Hunter College, New York City	2014
National Institute of Mental Health (NIMH) New Investigator Award NIMH Conference on Mental Health Services Research	2014
Social Justice Award New York University Silver School of Social Work	2013
Dean's Graduate Fellowship (GSHIP) New York University	2009
Class Honors University of Michigan	2004
Dean's Merit Scholarship University of Michigan School of Social Work	2002
Dean's List University of Michigan	1998-2002

#### RESEARCH SUPPORT & EXPERIENCE

#### Current

# **Principal Investigator**

# FULL PROPOSAL UNDER REVIEW 9/2017-8/2019

Developing and Assessing a Case Management Skill-Building Curriculum to Support Residents Transitioning from Supportive Housing

State of New Jersey, Department of Community Affairs - \$192,218

Co-PI: Allison Zippay, PhD (Rutgers, The State University of New Jersey)

## **Co-Investigator**

# FULL PROPOSAL UNDER REVIEW 10/2017-09/30/19

Evaluating Outcomes and Return on Investment of a Supportive Housing Program for Chronically Homeless Individuals with Multiple Jail Episodes

Robert Wood Johnson Foundation - \$248,242

PI: Derek DeLia, PhD (Rutgers, The State University of New Jersey)

**Consultant FUNDED** 9/2016-9/2021

Integrating Substance Abuse Treatment with Trauma-Informed Practice, Evaluation of the Center for Great Expectations Introduction of the ARC Training Model

Substance Abuse and Mental Health Services Administration #SM63062 - \$400,000 PI: Emily Bosk, PhD (Rutgers, The State University of New Jersey)

# **Principal Investigator**

**FUNDED** 3/2016-2/2019

Moving On from Permanent Supportive Housing: Implementation and Outcomes of the New York City Moving On Initiative

Oak Foundation - \$171,823

# Completed

# **Principal Investigator**

2013-2015

Identifying Barriers to Recovery-Oriented Practice in Supportive Housing Services

National Institute of Mental Health (F31MH100772) - \$84,464

Impact Score: 14; Percentile: 2 Sponsor: Deborah Padgett, PhD

Co-Sponsors: Larry Davidson, PhD (Yale University); Kimberly Hoagwood, PhD

(New York University), Victoria Stanhope, PhD (New York University), Steven Marcus,

PhD (University of Pennsylvania), Mary McKay, PhD (New York University)

Research Scientist 2010-2015

Qualitative Study of Mental Health Recovery in Dual Diagnosed Homeless Adults
National Institute of Mental Health (R01MH084903) - \$1.9 million
PI: Deborah Padgett, PhD (New York University)

Research Assistant 2009-2010

The Role of Consumer-Provider Relationships in Service Engagement

University Research Challenge Fund and Silver School of Social Work Faculty Pilot Research Grant, New York University - \$22,000

PI: Victoria Stanhope, PhD (New York University)

Research Assistant 2003, 2009

Ohio Department of Youth Services *Youth Sexual Offender Evaluation* PI: David Burton, PhD (University of Michigan)

Research Assistant 2000-2002

Age, Race, and Gender Effects on Insanity Referrals and Outcome; and A Comparison of Criminal Sexual Conduct Defendants Based on Victim Age
State of Michigan Center for Forensic Psychiatry
PI: Craig Lemmen, MD (University of Michigan)

#### **PUBLICATIONS**

## **Peer-Reviewed Journal Articles**

- **1. Tiderington, E.,** Stanhope, V., & Padgett, D.K. (in press). "How do we force six visits on a consumer?": Frontline dilemmas and strategies for person-centered care under Medicaid fee-for-service. *American Journal of Psychiatric Rehabilitation*.
- **2. Tiderington, E.** (2017). "We always think you're here permanently": The paradox of "permanent" housing and other barriers to recovery-oriented practice in supportive housing services. *Administration and Policy in Mental Health and Mental Health Services Research*, 44(1), 103-114. doi: 10.1007/s10488-015-0707-0
- **3. Tiderington, E.** (2016). "The apartment is for you, it's not for anyone else": Managing social recovery and risk on the frontlines of single-adult supportive housing. *Administration and Policy in Mental Health and Mental Health Services Research*, 1-11. doi:10.1007/s10488-016-0780-z
- **4.** Padgett, D.K., **Tiderington, E.,** Smith, B.T., Derejko, K. & Henwood, B.F. (2016). Complex recovery: Understanding the lives of formerly homeless adults with complex needs. *Journal of Social Distress and the Homeless*, *25*(2), 60-70. doi: 10.1080/10530789.2016.1173817
- **5.** Choy-Brown, M., Smith, B.T, Padgett, D.K. & **Tiderington, E.** (2016). Sorting it out: Eliciting consumer priorities in recovery. *American Journal of Psychiatric Rehabilitation*, 19(3), 223-234. doi: 10.1080/15487768.2016.1197862

- **6.** Stanhope, V., Choy-Brown, M., **Tiderington, E.,** Henwood, B.F. & Padgett D.K. (2016). Case manager perspectives on the role of treatment in supportive housing for people with severe mental illness. *Journal of the Society for Social Work and Research*, 7(3), 507-525. doi: 10.1086/687986
- 7. Choy-Brown, M., Stanhope, V., **Tiderington, E.** & Padgett, D. (2016). Unpacking clinical supervision in transitional and permanent supportive housing: Scrutiny or support? *Administration and Policy in Mental Health and Mental Health Services Research*, 43(4), 546-554. doi: 10.1007/s10488-015-0665-6
- **8.** Padgett, D.K., Smith, B.T., Choy-Brown, M. **Tiderington, E., &** Mercado, M. (2016). Trajectories of recovery among formerly homeless adults with serious mental illness. *Psychiatric Services*, *67*(6), 610-614, doi: 10.1176/appi.ps.201500126
- **9.** Henwood, B.F., Padgett, D.K. & **Tiderington, E.** (2014). Provider views of harm reduction versus abstinence policies within homeless services for dually-diagnosed adults. *Journal of Behavioral Health Services & Research*, 40(1), 80-89. doi: 10.1007/s11414-013-9318-2
- **10.** Padgett, D.K., Smith, B.T., Derejko, K., Henwood, B.F. & **Tiderington, E.** (2013). A picture is worth...? Photo-elicitation interviewing with formerly homeless adults. *Qualitative Health Research*, 23(11), 1435-44. doi: 10.1177/1049732313507752
- **11. Tiderington, E.,** Stanhope, V. & Henwood, B. (2013). A qualitative analysis of case managers' use of harm reduction in practice. *Journal of Substance Abuse Treatment,* 44(1), 71-77. doi: 10.1016/j.jsat.2012.03.007
- **12.** Padgett, D.K., Smith, B.T., Henwood, B.F. & **Tiderington, E.** (2012). Life course adversity in the lives of formerly homeless persons with serious mental illness: Context and meaning. *American Journal of Orthopsychiatry*, 82(3), 421-430. doi: 10.1111/j.1939-0025.2012.01159.x
- **13.** Henwood, B.F., Padgett, D.K., Smith, B.T. & **Tiderington, E.** (2012). Substance abuse recovery after experiencing homelessness and mental illness: Case studies of change over time. *Journal of Dual Diagnosis*, 8(3), 238-246. doi: 10.1080/15504263.2012.697448
- **14.** Stanhope, V., **Tiderington, E**., Henwood, B. & Padgett, D.K. (2012). Understanding how case managers' use 'sabotage' as a frame for clinically difficult situations. *Clinical Social Work Journal*, 40(2), 261-267. doi: 10.1007/s10615-012-0385-2

#### **Other Publications**

**1. Tiderington, E.** (forthcoming). "Practice dilemmas, successes, and challenges in the delivery of homeless services: Voices from the frontline." In Larkin, H., Aykanian,

- A., & Streeter, C. (Eds.), Homelessness Prevention and Intervention in Social Work: Policies, Programs, and Practices. Springer.
- **2.** Henwood, B.F. & **Tiderington, E.** (2017). Frontline practice in Housing First programs. In J. Sylvestre, G. Nelson, & T. Aubry. (Eds.), *Housing, citizenship, and communities for people with serious mental illness*. New York: Oxford University Press.
- **3.** Choy-Brown, M., **Tiderington, E.,** Tran Smith, B., & Padgett, D. K. (2016). Strategies and challenges in Housing First fidelity: A multistate qualitative analysis. [Abstract] Proceedings of the 3rd Biennial Conference of the Society for Implementation Research Collaboration (SIRC) 2015: Advancing efficient methodologies through community partnerships and team science. *Implementation Science*, 11(Suppl 1): A80. doi: 10.1186/s13012-016-0428-0

# **Manuscripts Under Review or In Preparation**

- **1.** Choy-Brown, M., **Tiderington, E.,** Tran Smith, B., & Padgett, D. K. (In preparation). Strategies and challenges in Housing First fidelity: A multistate qualitative analysis.
- **2. Tiderington, E.** & Herman, D. (In preparation). Moving on from permanent supportive housing: Current initiatives and next steps.

## **PRESENTATIONS**

\*upcoming

#### **Invited National & International Presentations**

- \*Tiderington, E. (2017, November 19-21). "What comes after Permanent Supportive Housing?: Moving On Initiatives as a next step" Invited keynote address at the *British Columbia Non-Profit Housing Association Annual Conference*, Vancouver, Canada.
- **Tiderington, E.** (2017, August 14-15). "Case management in the context of non-permanent housing and Permanent Supportive Housing with a Housing First approach." Invited panelist at Substance Abuse and Mental Health Services Administration (SAMHSA) Homeless and Housing Resource Network Expert Panel, Rockville, Maryland.
- **Tiderington, E.** (2016, November 18). "Challenges for person-centered care delivery in a fee-for-service funding environment." Invited research talk at the *New Jersey Psychiatric Rehabilitation Association Annual Conference*, Edison, New Jersey.
- **Tiderington, E.** (2016, February 16). "Considering the 'Grand Challenges for Social Work': Lessons from the street-level bureaucrats of New York City homeless services." Invited research talk at *Hogeschool van Amsterdam School of Social Work*, Amsterdam, Netherlands.

**Tiderington, E.** (2014, February 11). "A qualitative analysis of harm reduction in practice." Invited research talk at the *University Seminars (Drugs and Society), Columbia University*, New York, New York.

# **Invited Campus & Departmental Presentations**

- \*Tiderington, E. (2017, November 9). "Moving On Initiatives: Opening the pipeline in homeless services for populations with complex needs." Invited research seminar at *Rutgers, The State University of New Jersey, Institute for Health, Health Care Policy and Aging Research*, New Brunswick, New Jersey.
- **Tiderington, E.** (2016, April 15). "The dilemmas of permanency and accountability: A qualitative investigation of barriers to and facilitators of recovery-oriented practice in supportive housing." Invited research colloquium at *Rutgers, The State University of New Jersey, Department of Psychiatric Rehabilitation*, Scotch Plains, New Jersey.

# **Other Speaking Engagements**

- **Tiderington, E.** (2017, March). "Moving on from supportive housing: Findings from the New York City Moving On Initiative." Faculty Research Colloquium presentation at *Rutgers School of Social Work*, New Brunswick, New Jersey.
- **Tiderington, E.** (2017, February 16). "New faculty survival toolkit." Invited panelist at Rutgers Office of Research and Economic Development *Preparation for Research Excellence Program* Workshop.
- **Tiderington, E.** (2016, May 18). "Social work: An ethical commitment to social justice and political action." Class of 2016 doctoral student representative address at *New York University Silver School of Social Work* convocation at Radio City Music Hall.
- **Tiderington, E.** (2016, April 21). "Navigating the academic job market." Invited presentation to *New York University Silver School of Social Work* Doctoral Student Association.
- **Tiderington, E.** (2013, September 26). "Effecting social change: A 'how-to guide' for new social workers." Invited lecture for *Phi Alpha Social Work Honor Society* Lecture Series. New York, New York.
- **Tiderington, E.** (2013, April 5). "A gathering of graduates: Doctoral student perspectives." Invited panelist at *New York University Wasserman Center for Career Development*.
- **Tiderington, E.** (2013, February 12). "Fifty years forward: The cost of a dream deferred." Invited panelist at *New York University Silver School of Social Work* 8<sup>th</sup> Annual Martin Luther King, Jr. Celebration Week.

**Tiderington, E.** (2011, December; 2012, April). "Engagement strategies for working with challenging populations using Motivational Interviewing as best practice." Invited clinical workshop for frontline staff at *HELP USA*, New York, New York.

## **Peer-Reviewed Conference Presentations**

- **Tiderington, E.,** Livingstone, K. & Herman, D. (2017, January). Consumers' motivations for leaving permanent supportive housing through a Moving On Initiative. Oral presentation at the *Society for Social Work and Research Annual Conference*, New Orleans, LA.
- **Tiderington, E**. (2017, January). "How do we force six visits on a consumer?": Street-level dilemmas and discretionary strategies for recovery-oriented practice under Medicaid feefor-service. Oral presentation at the *Society for Social Work and Research Annual Conference*, New Orleans, LA.
- Padgett, D.K., Smith, B.T., **Tiderington, E.**, Choy-Brown, M. (2016, January). Mental health recovery and homelessness: A mixed method study of supportive housing in *The Grand Challenge of Ending Homelessness; Social Work Research on Permanent Supportive Housing*. Symposium presentation at the *Society for Social Work and Research Annual Conference*, Washington, DC.
- **Tiderington, E.** (2016, January). There's nowhere to go from here: Barriers to recovery and the paradox of "permanent" supportive housing. Poster Presentation at the *Society for Social Work and Research Annual Conference*, Washington, DC.
- Choy-Brown, M., **Tiderington, E.,** Smith, B.T., & Padgett, D.K. (2015, September). Strategies and challenges in Housing First fidelity: A multi-state qualitative analysis. Oral presentation at the *Society for Implementation Research Collaboration*, Seattle, WA.
- **Tiderington, E.** (2015, September). The paradox of "permanent" supportive housing. Paper accepted for pre-conference workshop at the *International Sociological Association RC43 Housing and the Built Environment Conference*, Chicago, IL.
- **Tiderington, E.**, Padgett, D.K., Smith, B.T., Choy-Brown, M. (2015, January). Ethnographic methods in research on homeless services: Challenges of integration and interpretation (Part 2-Case Managers) in *Urban Ethnography in Action: Methods and Findings to Inform Social Work Research*. Symposium presentation at the *Society for Social Work and Research Annual Conference*, New Orleans, LA.
- Padgett, D.K., Smith, B.T., **Tiderington, E.**, Choy-Brown, M. (2015, January). Ethnographic methods in research on homeless services: Challenges of integration and interpretation (Part 1- Clients) in *Urban Ethnography in Action: Methods and Findings to Inform Social Work Research*. Symposium presentation at the *Society for Social Work and Research Annual Conference*, New Orleans, LA.

- Choy-Brown, M., Stanhope, V., **Tiderington, E.,** & Padgett, D.K. (2015, January). Clinical supervision in supportive housing: Scrutiny or Support? Oral presentation at the *Society for Social Work and Research Annual Conference*, New Orleans, LA.
- Choy-Brown, M., Stanhope, V., **Tiderington, E., &** Padgett, D.K. (2014, December). Unpacking supervision in supportive housing implementation. Poster presentation at the 7<sup>th</sup> Annual Conference on the Science of Dissemination and Implementation at the National Institute of Health. Bethesda, MD.
- Stanhope, V., Choy-Brown, M., **Tiderington, E.,** Padgett, D.K. & Henwood, B. (2014, November). Exploring the relationship between housing and medication in supportive housing programs. Oral presentation at the *American Public Health Association Annual Meeting*, New Orleans, LA.
- **Tiderington, E.** (2014, April). Consumer and provider views of social support in supportive housing. Poster presentation at the 22<sup>nd</sup> National Institute of Mental Health Conference on Mental Health Services Research, Bethesda, MD.
- Stanhope, V. & **Tiderington, E.** (2014, April). How documentation influences front-line practice: A qualitative study of case managers in supportive housing programs. Oral presentation at the *European Conference for Social Work Research*, Bolzano, Italy.
- **Tiderington, E.,** Smith, B.T., Derejko, K. & Padgett, D.K. (2014, January). Fighting boredom and loneliness: Experiences of formerly homeless individuals with serious mental illness living in supportive housing. Paper accepted for presentation at the *Society for Social Work and Research Annual Conference*, San Antonio, TX.
- Padgett, D.K., Smith, B.T., Derejko, K. & **Tiderington, E.** (2014, January). One image after another: Photographic portrayals of recovery among formerly homeless adults with serious mental illness. Paper accepted for presentation at the *Society for Social Work and Research Annual Conference*, San Antonio, TX.
- **Tiderington, E.** (2013, June). Employment in the context of mental health recovery. Oral presentation at the *Global Health and Wellbeing: The Social Work Response Conference*, New York, NY.
- Padgett, D.K., Henwood, B., **Tiderington, E.** (2013, January). Increasing the rigor and ecological validity of qualitative studies through observation and elicitation. Workshop presentation at the *Society for Social Work and Research Annual Conference*, San Diego, CA.
- **Tiderington, E.** Stanhope, V., & Henwood, B. (2012, March). When to broach the subject: Exploring how case managers implement harm reduction in the Housing First context. Oral presentation at the *Housing First Partners' Conference*, New Orleans, LA.

- **Tiderington, E.** & Stanhope, V. (2012, January). When to broach the subject: Exploring how case managers implement harm reduction. Oral presentation at the *Society for Social Work and Research Annual Meeting*, Washington, D.C.
- **Tiderington, E.** (2011, May). Self-Sabotage: How case managers understand resistance to housing among homeless clients with co-occurring disorders. Oral presentation at the *International Congress of Qualitative Inquiry Conference*, Urbana, IL.
- **Tiderington, E.** & Stanhope, V. (2011, January). Clinical ethnography: Negotiating reflexivity as a clinician researcher. Oral presentation at the *Society for Social Work and Research Annual Conference*, Tampa, FL.

## TEACHING EXPERIENCE

Courses Taught Summer 2016	Homeless Services for Adults with Serious Mental Illness: Best Practices and New Directions Rutgers, The State University of New Jersey Doctorate in Social Work (DSW) Program, Third-Year Module
Spring 2016 Spring 2017	Psychopathology Rutgers, The State University of New Jersey Master of Social Work (MSW) Program, Professional Foundation
Fall 2016 Fall 2015	Clinical Social Work: Mental Health Rutgers, The State University of New Jersey Master of Social Work (MSW) Program, Advanced Elective
Spring 2013	Social Welfare Programs & Policies I New York University Silver School of Social Work Bachelor of Social Work (BSW) Program, Professional Foundation
Guest Lectures Summer 2017	"Housing Policy Solutions and Challenges" in Social Welfare Programs and Policies II, Rutgers, The State University of New Jersey, School of Social Work Intensive Weekend MSW Program
Spring 2015	"Using Motivational Interviewing in Homeless Services" in Homelessness in Perspective: Research, Practice and Policy New York University, Silver School of Social Work MSW Program
Spring 2013	"Housing Policy" in Social Welfare Programs and Policies I, Section 002 New York University, Silver School of Social Work Undergraduate Program

Spring 2013 "Social Work and Social Activism" in Community Organization, New York University, Silver School of Social Work MSW Program

Fall 2012 "Social Workers, Social Policy and Occupy Wall Street" in

Social Welfare Programs and Policies I, Section 002

New York University, Silver School of Social Work Undergraduate Program

Fall 2011 "Qualitative Methods in Social Work Research" in Social Work Research II

New York University, Silver School of Social Work MSW Program

Summer 2011 "Qualitative Methods in Social Work Research" in Social Work Research II

New York University, Silver School of Social Work MSW Program

#### ACADEMIC & COMMUNITY SERVICE

#### **Service to the Profession**

Consulting Editor, Social Work Research (Appointment Term 2016 – 2019)

Ad hoc Reviewer

**Psychiatric Services** 

Social Inclusion

Journal of Substance Abuse Treatment

**Oualitative Health Research** 

Journal of Women and Social Work

Addiction Science and Clinical Practice

Journal of Social Distress and the Homeless

Advances in Dual Diagnosis

Qualitative Social Work

Substance Abuse Treatment, Prevention, and Policy

American Journal of Psychiatric Rehabilitation

Moderator, "The intersection of behavioral health and unstable housing" Paper Session Society for Social Work and Research Annual Conference 2017, New Orleans, LA.

# National, State, & Local Service

Subject Matter Expert, U.S. Department of Veterans Affairs, National Center on Homelessness Among Veterans Speakers Bureau

Housing Policy Advisor (Pro-Bono)

2017 New Jersey Gubernatorial Candidate Seth Kaper-Dale

2017 Jersey City, New Jersey Mayoral Candidate Bill Matsikoudis

Faculty Liaison, National Homelessness Social Work Initiative, National Center for Excellence in Homeless Services

Subject Matter Expert/Panelist, Substance Abuse and Mental Health Services Administration (SAMHSA) - Homeless and Housing Resource Network

Member, Board of Trustees, Triple C Housing, Inc., New Jersey

### **Academic Service & Involvement**

*Inaugural Cohort Member*, Rutgers Office of Research and Economic Development, Preparation for Research Excellence Program (PREP) 2015-2016

Member, Rutgers School of Social Work, MSW Student Orientation Committee 2016

Member, Rutgers Connection Network Mentoring Program 2015-2016

Student Representative, NYU Silver School of Social Work, PhD Program Committee

Officer, NYU Silver School of Social Work, Doctoral Student Association

Member, NYU Mental Health Services Research Col{lab}orative

Organizer, NYU Graduate Student Organizing Committee, United Auto Workers

Founder/President, University of Michigan Student Group, Students in Action for Ann Arbor in Need

# **Activism & Community Service**

Democratic Committeeperson, Jersey City Ward E District 13 (Elected Term 2017-2019)

Activist, National Women's Liberation, Tummino et al. v. Hamburg case

Activist/Volunteer, Occupy Wall Street, Medic Team - Support Working Group

Disaster Mental Health Responder/Relief Worker, NYC Medical Reserve Corps, Red Hook Initiative; Occupy Sandy YANA Rockaways Clinic; Park Slope Armory

Shelter Volunteer, University of Michigan Homeless Outreach Program

# **CLINICAL EXPERIENCE**

Clinical Coordinator 2007-2009

**Center for Urban Community Services (CUCS)** 

New York, New York

- Served as Clinical Coordinator at the Prince George Hotel, the second largest supportive housing site in the nation (416 tenants).
- Supervised a team of case managers and MSW-level staff providing onsite outcome-driven clinical services for 137 low-income individuals, most of whom were formerly homeless, living with serious mental illness, and/or living with HIV/AIDS.
- Actively embedded evidence-based practices into clinical services by providing staff training and supervision in Motivational Interviewing counseling techniques, coordinating with onsite Supported Employment Program staff, and leading a 40-week Wellness Self-Management class.

## Senior Primary Therapist

2004-2007

# Jersey City Medical Center

Hudson County Integrated Case Management Services (ICMS)

Jersey City, New Jersey

- Functioned as a Senior Primary Therapist within a collaborative team providing intensive clinical case management services in the community for seriously mentally ill adults discharged from state/county hospitals.
- Provided linkage to services, advocacy, risk assessment and psychiatric crisis intervention.

## Second-year MSW Policy Intern

2003-2004

# **Ozone House Homeless Youth Shelter/Crisis Center**

Ann Arbor, Michigan

Provided crisis counseling and referrals via a crisis hotline for individuals experiencing
psychiatric and housing emergencies. Developed a manual and other materials for minor
parents navigating the State of Michigan entitlement system.

# First-year MSW Clinical Intern

2002-2003

# **State of Michigan Center for Forensic Psychiatry**

Ann Arbor, Michigan

- Provided individual psychotherapy and case management for a caseload of male patients held on the Long Term Care unit under commitment orders (NGRI status - "not guilty by reason of insanity")
- Facilitated two clinical groups: Dual Diagnosis and Symptom Management.

## Activity Coordinator

2002

## **SOS Community Services**

Ypsilanti, Michigan

• Coordinated daily programming and provided activity-based therapeutic interventions for homeless youth, aged 6-11.

## Residential Support Staff

2000

# **Helpsource Residential Services**

Ann Arbor, Michigan

• Functioned as residential support staff providing house supervision, crisis intervention, and skill-building activities for state-ward adolescent females.

Direct Care Staff; Lead Staff

# 2001, 1999 **Family and Children Services**

Kalamazoo, Michigan

Led a team of respite staff and provided crisis intervention, conflict management, and recreational activities for 'Emotionally Impaired' youth, aged 5-11 within a therapeutic summer program.

## INTERNATIONAL EXPERIENCE

New York University Global Summer Seminar: Community Health Summer 2010 University of Cape Town, South Africa

Examined the impact of political change and burden of disease on community health while attending lectures and seminars at the University of Cape Town and field visits in the townships of Cape Town and rural Kwazulu-natal.

## **Council of International Fellowship (CIF)**

Summer 2004

Social Work Professional International Exchange Program, Turkey

Functioned as one of four members of an international team of professional social workers touring Turkish social services agencies during a month-long exchange program. Presented recommendations to the Turkish National Association of Social Workers, the Ankara Bar Association, and various other agencies.

### ADDITIONAL SUBSTANTIVE & METHODOLOGICAL TRAINING

2017, March 15-17 The Urban Institute

> Society for Social Work and Research Social Work Research to Policy Workshop

2017, February-April **U.S. Department of Veterans Affairs** 

Health Services Research & Development (HSR&D)

Health Economics Course: Econometrics with Observational Data

2016, June 6 **Johns Hopkins University** 

Summer Institute in Mental Health Research

Estimating the Effects of Mental Health Interventions in Non-

Experimental Settings

2015, June 16-17 ResearchTalk, Inc.

> Qualitative Spring Seminar Michael Quinn Patton, Ph.D.

2015, June 12-13 **Johns Hopkins University** 

> Summer Institute in Mental Health Research Mixed Methods for Research in Public Health

John W. Creswell, Ph.D.

2015, April-May

New York University

McSilver Institute for Poverty Policy and Research

Advanced Certificate in Integrated Primary & Behavio

Advanced Certificate in Integrated Primary & Behavioral Health Affordable Care Act: Promoting Systems & Organized Accountability

2015, January-May New York University

Advanced Structural Equation Modeling, Spring 2015

James Jaccard, Ph.D.

2014, October 23-24 Qualitative Research Software International

NVivo Training Workshop

2014, July 30 Bazelon Center for Mental Health Law

Olmstead Integration – Utilizing Core Services

2014, June 4 Clinical Technical Assistance Center (CTAC)

Delivery Service Reform Incentive Payment (DSRIP): A Meaningful

Role for Clinics as the Service Delivery World Changes

2014, April 23-25 National Institute of Mental Health

New Investigator Workshop

22<sup>nd</sup> NIMH Conference on Mental Health Services Research

2014, March 19 University of Pennsylvania

**Department of Medical Ethics and Health Policy** 

Dangerousness & Involuntary Treatment: An Applied Ethics Workshop

2014, March 10 New York University

**Silver School of Social Work** 

The Affordable Care Act and the Future of Behavioral Health

Sherry Glied, Ph.D. U.S. Department of Health and Human Services

2014, January 23 Coalition of Behavioral Health Agencies, Inc.

The Association of the Bar of the City of New York

Rising to the Challenge: Parity, Managed Care, HARP, Health Homes,

FIDA

2013, December 12 US Department of Veterans Affairs

**QUERI Health Services Research & Development** 

Mixed Methods Methodology: Incorporating Stakeholder Engagement into VA Research: What We Can Learn from the Patient-Centered

Outcomes Research Institute (PCORI)

2013, December 4 New York University

McSilver Institute for Poverty Policy and Research

Medicaid Redesign and the Affordable Care Act: What it Means for the

Future of Mental Health Care in NY

2013, November, 26 National Institutes of Health

**National Cancer Institute** 

Advanced Topics for Implementation Science Research

Reporting, Guidelines, Measures and Harmonization: Following Up on

the NIH D&I Working Meeting on Measures and Reporting

2013, November 11-14 ResearchTalk, Inc.

Qualitative Data Analysis Camp

2012, July 9 Columbia University

**Grant Training Center** 

Writing and Designing NIH Proposals Workshop

2011, January 13 Society for Social Work and Research

Research Methods Workshop

Designing and Conducting Mixed Methods Studies

2011-2012 Center to Study Recovery in Social Contexts

Nathan S. Kline Institute for Psychiatric Research

Capabilities Seminars

# PROFESSIONAL AFFLIATIONS

National Association of Social Workers (NASW) Society for Social Work and Research (SSWR)

Society for Implementation Research Collaboration (SIRC) – *Founding Member* New York Association of Psychiatric Rehabilitation Services, Inc. (NYAPRS)